



Group Booking Policies

We strive to give all guests the best experience possible, so we staff appropriately to support group visits. To allow us to provide an unforgettable experience for your group, we ask that you observe the below group policies:

- Payment and a final group count is due **two weeks prior to arrival** and can be made by check or credit card. If you require an invoice for payment, please let a Group Adventures Associate know when you book your visit.
- Payment will be due at booking for visits booked within two weeks of arrival.
- On the day of your visit, if additional guests join your group, those guests will receive the general admission price.
- On the day of your visit, if a guest in your group does not attend, the group leader will be given a voucher for that guest to return to the Museum another day. Individual refunds cannot be issued.
- If you have to cancel your visit, we ask that you notify us **within 48 business hours** of your visit to receive a refund. Visits canceled within 48 business hours will receive a refund, less a \$95 administration fee.